

FAQ | The iPhone Guy | Cheapest GUARANTEED!

- [Location?](#)
- [Hours?](#)
- [Can I make an appointment without calling you?](#)
- [Do you have parts in stock?](#)
- [Warranty?](#)

Location?

The iPhone Guy
841 NW Bond St, Ste 8
Bend, OR 97703

Hours?

Monday – Friday: 1:00pm–5:00pm

Can I make an appointment without calling you?

Absolutely! Please visit our "appointments" tab to set up an online appointment.

*Please note, we will be happy to accept your phone calls too. Call or even Text (541) 525-2581.

Do you have parts in stock?

Yes!

We stock aftermarket parts (OEM) or Original parts for iPhone and iPad!

Warranty?

Yes! All repairs and labor are backed by a LIFETIME warranty against defect for all iPhone and iPad. All other smartphones and tablets come with a 3 month limited warranty. If our parts have a manufacture defect, we will replace it for free under the lifetime limited warranty for iPhone's, iPod's and iPad's and the 3 month limited warranty for all other smartphones and tablets.

**The warranty covers parts against manufacture defects on parts installed. If the part we install has a manufactures defect, we will replace it for free under the warranty. iPhone, iPad parts come with a lifetime warranty against defect. All other smartphones and tablets come with a 3 month limited warranty against manufactures defect. The warranty is void if the device has been: previously opened or tampered with or has had previous liquid damage. Warranty does not cover physical damage such has cracks or liquid damage. To help with the whole warranty process, we will keep records of your repairs and current damages. This helps us quickly identify your warranty and offer very quick turn around warranty repair process. The warranty is solely at the discretion of The iPhone Guy. If we believe that you may be trying to take advantage of our generous warranty process, we reserve the right to refuse warranty service at any time. This applies to all situation regarding warranty service. Thank you very much for your understanding!

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We hope that you never need to come back for any kind of warranty repairs but we are here to help if you do.
