

FAQ | The iPhone Guy | Cheapest GUARNATEED!

- [Location?](#)
- [Hours?](#)
- [Can I make an appointment without calling you?](#)
- [Do you only repair Apple products?](#)
- [Do you have parts in stock?](#)
- [Warranty?](#)

Location?

The iPhone Guy
841 NW Bond St #8
Bend, OR 97701

Hours?

Monday – Friday: 10:00am–5:00pm
(Closed 1–2 for Lunch)
Saturday & Sunday: By Appointment only.

Can I make an appointment without calling you?

Absolutely! Please visit our "appointments" tab to set up an online appointment.

*Please note, we will be happy to accept your phone calls too. Call or even Text (541) 525–2581.

Do you only repair Apple products?

No! We specialize in repairs for MOST smartphone's or tablet's.

Do you have parts in stock?

Yes! We have the following OEM or Original parts in stock today:

iPhone 3G
iPhone 3GS
iPhone 4
iPhone 4S
iPhone 5
iPhone 5C
iPhone 5S
iPhone 6
iPhone 6+
iPhone 6S
iPhone 6S+ – Coming soon
iPad 1
iPad 2
iPad 3
iPad 4
iPad Mini 1
iPad Mini 2

FAQ | The iPhone Guy | Cheapest GUARANTEED!

iPad Mini 3 – Coming soon
iPad Air 1
iPad Air 2 – Coming soon
iPod Touch 2nd
iPod Touch 3rd
iPod Touch 4th
iPod Touch 5th
iPod Touch 6th – Coming soon
iPod Nano 6th
iPod Classic 3rd
iPod Classic 4th
iPod Classic 5th
iPod Classic 6th
iPod Classic 7th
Samsung S3
Samsung S4
Samsung S5
Samsung S6 – Coming soon
Samsung S6 Edge – Coming soon
Samsung Note 1
Samsung Note 2
Samsung Note 3
Samsung Note 4
Samsung Note 5 – Coming soon
Samsung Note Edge – Coming soon
LG G2
LG G3
LG G4 – Coming soon
LG V10 – Coming soon
LG G Flex 2 – Coming soon

Other smartphone and tablet models would require ordering the parts at this time.

SIMPLY CALL US TO SEE HOW MUCH THE PART WOULD COST. AVERAGE SHIPPING TIME IS ONLY 3–4 BUSINESS DAYS.

We are working hard to build our inventory

Warranty?

Yes! All repairs and labor are backed by a LIFETIME warranty against defect for all iPhone, iPod and iPad parts. All other smartphones and tablets come with a 3 month limited warranty. If our parts fails in anyway, we will replace it for free under the lifetime limited warranty for iPhone's, iPod's and iPad's and the 3 month limited warranty for all other smartphones and tablets.

**The warranty covers parts against manufacture defects on parts installed. If the part we install fails in any way, we will replace it for free under the warranty. iPhone, iPod and iPad

FAQ | The iPhone Guy | Cheapest GUARANTEED!

parts come with a lifetime warranty against defect. All other smartphones and tablets come with a 3 month limited warranty against defect. The warranty is void if the device has been: previously opened or tampered with or has had previous liquid damage. Warranty does not cover physical damage or customer neglect. To help with the whole warranty process, we will keep records of your repairs and current damages. This helps us quickly identify your warranty and offer very quick turn around warranty repair process. The warranty is solely at the discretion of The iPhone Guy. If we believe that you may be trying to take advantage of our generous warranty process, we reserve the right to refuse warranty service at any time. This applies to all situation regarding warranty service. Thank you very much for your understanding!

We hope that you never need to come back for any kind of warranty repairs but we are here to help if you do.
